

Privacy Policy

ROIABLE has probably one of the simplest yet robust privacy policies among software providers. This is based on our vision that collecting data without actual business need behind is counterproductive for any organization.

We don't have any cookies on our website nor any kind of monitoring and analytics of your behaviour.

We don't do mass e-mail campaigns.

We don't process any customer or potential customer data with any 3rd parties.

We only collect limited voluntarily provided business data when you contact us through our contact or request form: name, company name, business e-mail, technical data related to the versions of specific SAP software you use. Those data are never stored with or processed by a 3rd party.

You can always request from us to delete any data provided by you unless otherwise required by law

Internet, software, technologies change constantly. We might need to adapt our policy to any future challenges hence we reserve the right to make appropriate changes at any time.

Information about the responsible party (referred to as the “controller” in the GDPR)

The data processing controller on this website is:

ROIABLE

70 Rodopski izvor

1618 Sofia

Bulgaria

Phone: + 359-899-954027

Email: info@roiable.com

Encryption

For security reasons and to protect the transmission of content, our website uses an SSL/TLS encryption programme.

If the SSL or TLS encryption is activated, data you transmit to us cannot be read by third parties.

How do we record your data?

We collect only data as a result of you voluntarily sharing your data with us in one of our contact/request forms.

What are the purposes we use your data for?

By submitting your data you agree that it may be used for contacting you with the goal to provide information about our services, products, events, our company, and SAP security topics. You can revoke your consent at any time to **ROIABLE**.

What rights do you have as far as your information is concerned?

You have the right to receive information about the source, recipients and purposes of your archived personal data at any time without having to pay a fee for such disclosures. You also have the right to demand that your data are rectified or eradicated. If you have consented to data processing, you have the option to revoke this consent at any time, which shall affect all future data processing. Moreover, you have the right to demand that the processing of your data be restricted under certain circumstances. Furthermore, you have the right to log a complaint with the competent authorities.

Analysis tools and tools provided by third parties

We do not use any analysis tools or tools provided by 3rd parties on our website.

Collection and processing of personal data

Personal data is only collected if you provide it to us of your own accord, e.g. as part of a filling out forms, registering for webinars or by sending us an e-mail, as part of ordering products or services, inquiries or requests.

The collection, processing and use of your personal data requires a mandatory consent on your part.

The data and its contents remain with **ROIABLE**. We use this data for the purpose of sending product information or invitations to events.

Your data will not be forwarded to third parties.

You can withdraw your consent to the use of your personal data at any time with an email to us.

Retention of data

We store personal data for as long as it is necessary to provide a service that you have requested or for which you have given your consent, unless there are legal obligations to the contrary, such as retention periods under commercial and tax law.

Security

ROIABLE uses technical and organizational security measures in order to protect the data provided by you from accidental or intentional manipulation, loss, destruction or access by unauthorized persons. In case of collection and processing of personal data, the information will be transmitted in encrypted form to prevent misuse of the data by third parties. Our security measures are continuously revised in line with technological developments.

Right of information and correction

You have the right to receive information about all your personal data stored with us, to check it, and if necessary to have it corrected, blocked or deleted. To do so, simply send us an email.

Cookies

Our website does not use cookies.

We advise you as a best practice to always set up your browser in such a manner that you will be notified any time cookies are used.

Contact form

If you submit inquiries to us via our contact or request form, the information provided in the form as well as any contact information provided therein will be stored by us in order to handle your inquiry and in the event that we have further questions. We will not share this information.

The information you have entered into the form shall remain with us until you ask us to eradicate the data, revoke your consent to the archiving of data or if the purpose for which the information is being archived no longer exists (e.g. after we have concluded our response to your inquiry). This shall be without prejudice to any mandatory legal provisions – in particular retention periods.

Request by e-mail

If you contact us by e-mail your request, including all resulting personal data (name, request) will be stored and processed by us for the purpose of processing your request. We do not pass these data.

The information you have sent to us per e-mail shall remain with us until you ask us to eradicate the data, revoke your consent to the archiving of data or if the purpose for which the information is being archived no longer exists (e.g. after we have concluded our response to your inquiry). This shall be without prejudice to any mandatory legal provisions – in particular retention periods.